

# Juan Jose del Rio Holgado

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Malaga, Spain

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## SKILLS

*Languages and Software:* Linux, FreeBSD, IT, Systems Administration, Apache Webserver, bash, C, C++, CSS, Django, Java, MySQL, PHP, Python, PostgreSQL, shell scripting, Tcl, Visual Basic 6.0, XHTML, Atlassian JIRA.

*Operating Systems:* Linux (expert, Red Hat Certified Engineer, 15+ years), FreeBSD (medium, 2+ years), Windows (medium, 6+ years).

*Computer Networks:* Experience dealing with F5 Load Balancing solutions. Broad experience with Web services.

*Management:* I have experience managing highly technical teams and processes that involve teams in different timezones. I have experience selecting the best candidates for the job, and training employees. Creating, implementing and reviewing procedures is something I also have experience at.

## EDUCATION

*Computer Engineering (unfinished)*

Universidad de Malaga, Spain

Universidad Nacional de Educacion a Distancia, Spain

## CURRENT POSITION

### The Workshop

Internet & Desktop Software Development company.

[www.theworkshop.com](http://www.theworkshop.com) / Company size: 250+ workers. / Malaga, Spain

### Global Head of Delivery Services

- Lead a multicultural and highly technical team of over 25 engineers across 4 locations that provide Services for the Software Delivery:
  - DevOps: automation (e.g. server provisioning), infrastructure configuration (e.g. load balancers), deployments, incident resolution.
  - Build and Deployment Engineers: packaging & deployment patterns, source code management, environments governance, configuration management.
  - Collaboration Tools (JIRA, Confluence, HipChat).
  - Software Engineering (mocks, Sonar plugins, Atlassian Add-Ons)
- Envision and execute a roadmap to move the company from the current Continuous Integration pipeline, to a Continuous Delivery pipeline, that seamlessly integrates Subversion/GIT, Bamboo, Sonatype Nexus, JFrog Artifactory, and SonarQube.
- Collaborate with Development and QA to deliver the best Software Development Lifecycle (SDLC) possible, aligned with Continuous Delivery.
- Assist the company in any initiatives related to provisioning of new environments, physical and virtual.
- Ensure that the Delivery Services teams are correctly staffed, by driving the candidate selection and creating training materials.

## EXPERIENCE

**Tyche Consulting Ltd. ROHQ / Bodog Asia**  
Internet & Desktop Software Development company.  
www.tyche.co.uk / Company size: 1000+ workers. / Makati, Philippines

April 2014 – January 2016 present

### **Global Head of Build Management**

- Lead technical and multicultural teams distributed across more than 4 timezones:
  - DevOps (development + operations).
  - Build Engineers (compilation, packaging and deployment).
  - Deployment Architecture (identify and fix architectural defects).
- Envision and execute a roadmap to maintain and improve the company's critical delivery pipeline formed by Subversion / GIT (with customizations for access control and remote replication), Sonatype Nexus, SonarQube, Atlassian Bamboo, Crucible+Fisheye.
- Estimate, design, plan and deliver new environments, comprising thousands of servers and hundreds of services.
- Diagnose and fix architectural defects that affect the Software Development Lifecycle (SDLC).
- Standards and Best practices for supporting product releases.

**Tyche Consulting Ltd. ROHQ / Bodog Asia**  
Internet & Desktop Software Development company.  
www.tyche.co.uk / Company size: 1000+ workers. / Makati, Philippines

January 2013 – April 2014

### **Global Deployment Manager**

- Enable smooth delivery into all environments, through process, automation and standards.
- Generate standards on load balancing, redundancy and the general efficiency of products and their interactions.
- Deployment refactoring, scripting and working within Build Management function to provide continual, automated delivery to production.
- Estimate, design and plan the acquisition of new environments and requirements.
- Diagnose and fix architecturally significant issues affecting release.
- Write standards and best practices for supporting product releases.
- Expose environmental and process defects and ensure rapid resolution.
- Upgrade and analyze large, complex systems across a variety of test, development and production environments.
- Line Manager for a growing team of 5 DevOps Engineers across Philippines and South Korea.

## EXPERIENCE

### **Tyche Consulting Ltd. / Bodog Europe**

June 2012 – January 2013

Internet & Desktop Software Development company.

www.tyche.co.uk / Company size: 50+ workers. / London, United Kingdom

#### **Deployment Manager**

- Enable agile and improved delivery into all environments (from development to production), through process, automation and standards. (DevOps)
- Refactor and script deploys to provide continuous and automated delivery up to production.
- Generate standards on load balancing, redundancy and the general efficiency of products and their interactions.
- Estimate, design, plan and deliver new environments, comprising hundreds of servers and services.
- Write standards, NFRs and capture and spread best practices.
- Expose environmental and process defects and ensure rapid resolution.
- Upgrade and analyze large, complex systems across a variety of test, development and production environments.
- Supervise Build Engineers and DevOps Engineers in Asia.
- Member of the company Change Advisory Board (CAB), reviewing Product Development/Operational changes and improving implementation plans.

### **Florex Plus / Riplife Gaming Technologies / Bodog Europe**

April 2009 – June 2012

Internet & Desktop Software Development company.

www.riplife.es / Company size: 100+ workers. / Malaga, Spain

#### **Deployment Manager**

(May 2011 – June 2012)

#### **Build Engineer**

(April 2010 – May 2011)

- Diagnostics and escalation of problems during non-production software transitions and feeding this information back to line manager.
- Documentation and reporting of incidents and problems for discussion with the Build Manager.
- Implement procedures (including workflows & SOAP scripting for extra tasks) in JIRA.
- Help with recruiting of new team members (screenings & 2nd round interviews).
- Write instructions & scripts for deployments (including production) and help with risk assessment for production changes.

#### **Production Support Specialist**

(April 2009 – April 2010)

- Supervise production and corporate servers (mostly Apache/Tomcat).
- Work with teams across the globe with different working schedules.
- On-call several days a week to assist production issues.
- Setup monitoring systems such as HP Sitescope and Cacti.

## EXPERIENCE

### Simple Option S.L.

August 2005 – December 2008

Online retailing. Importation & wholesaling of reading accessories and others.  
www.simpleoption.com / Company size: 5 workers. / Malaga, Spain

#### Co-founder

- Development and maintenance of the company computing infrastructure using FreeBSD and Linux servers:
  - Design and implementation of product and customer databases.
  - Development of the entire simpleoption.com website using AOLServer.
  - Maintenance of company's critical services (e.g. web, e-mail, Subversion, PostgreSQL).
  - Design and implementation of systems for the company's internal usages (e.g. statistics, user tracking).
- Customer service and relations with international providers.
- Management of several IT-related projects for individual customers, small companies, and a public institution (University of Malaga).

## CERTIFICATES

[Red Hat Certified System Administrator \(Enterprise Linux 6\). License 111-130-647](#)  
[Red Hat Certified Engineer \(Enterprise Linux 6\). License 111-130-647](#)  
ITIL V3 Foundation Certified in IT Service Management. License 00201415  
[Human-Computer Interaction, Usable Security, and Design, University of Maryland.](#)

## LANGUAGES

Spanish: native.  
English: fluent.  
French: basic.

## OTHERS

Spanish citizenship.  
Member of Linux-Malaga since year 2002.  
Member of Malaga-Wireless since year 2002.  
European driving license type (B-1) / Philippines driving license (non-professional).  
I am used to travel/live abroad when the position requires it (Spain, UK, Philippines).

## ADDITIONAL INFORMATION

If you need more information, do not hesitate to acquire it by contacting me, or checking my personal website at: <http://www.jjrh.es> , where there is more information about me and links to some of my online profiles.