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GOAL Create, maintain and optimize services that maximize the value that customers receive. My means to achieve this are consist on delivering high-quality technical solutions and maintaining team motivation high.

EDUCATION *Computer Engineering (unfinished)*
Universidad de Malaga, Spain, 2002–2007
Universidad Nacional de Educacion a Distancia, Spain, 2007–2008

SKILLS *Languages and Software:* Linux, FreeBSD, IT, Systems Administration, Apache Webserver, bash, C, C++, CSS, Java, MySQL, PHP, Python, PostgreSQL, shell scripting, Tcl, Visual Basic 6.0, XHTML, Atlassian JIRA.

Operating Systems: Linux (expert, 10+ years), FreeBSD (medium, 2+ years), Windows (medium, 6+ years), OS X (basic knowledge)

Computer Networks: Experience in planning and deployment of computer networks with hundreds of workstations. Broad experience in wireless networks. I have also experience dealing with F5 Load Balancing solutions.

Management: I have experience managing small teams (around 10 members). I am able to co-work with other people, and also to lead teams and initiatives that involve different teams. I have experience training and interviewing candidates (both telephone screenings and face to face interviews). Creating, implementing and reviewing procedures is something I also have experience at.

CURRENT POSITION **Florex Plus / Riplife Gaming Technologies / Bodog Europe** May 2011 – present
Internet & Desktop Software Development company.
www.riplife.es / Company size: 100+ workers.

Deployment Manager.

- Enable delivery into all environments, through process, automation and standards.
- Generate standards on load balancing, redundancy and the general efficiency of products and their interactions.
- Deployment refactoring, scripting and working within Build Management function to provide continual, automated delivery to production.
- Estimate, design and plan the acquisition of new environments and requirements.
- Diagnose and fix architecturally significant issues affecting release.
- Write standards and best practices for supporting product releases.
- Expose environmental and process defects and ensure rapid resolution.
- Upgrade and analyze large, complex systems across a variety of test, development and production environments.
- Member of production's Change Advisory Board (CAB).

EXPERIENCE

Florex Plus / Riplife Gaming Technologies / Bodog Europe

April 2009 – May 2011

Internet & Desktop Software Development company.

www.riplife.es / Company size: 100+ workers.

Build Engineer.

(April 2010 – May 2011)

- Diagnostics and escalation of problems during non-production software transitions and feeding this information back to line manager.
- Documentation and reporting of incidents and problems for discussion with the Build Manager.
- Implement procedures (including workflows & SOAP scripting for extra tasks) in JIRA.
- Help with recruiting of new team members (screenings & 2nd round interviews).
- Write instructions & scripts for deployments (including production) and help with risk assessment for production changes.

Production Support Specialist.

(April 2009 – April 2010)

- Supervise production and corporate servers (mostly Apache/Tomcat).
- Escalate problems and provide reports to managers and developers.
- Work with teams across the globe with different working schedules.
- On-call several days a week to assist production issues.
- Setup monitoring systems such as HP Sitescope and Cacti.
- Use JIRA to track issues, and Confluence for documenting.

Simple Option S.L.

August 2005 – December 2008

Online retailing. Importation & wholesaling of reading accessories and others.

www.simpleoption.com / Company size: 4-5 workers.

Co-founder.

- Development and maintenance of the company computing infrastructure using FreeBSD and Linux servers:
 - Design and implementation of product and customer databases.
 - Development of the entire simpleoption.com website using AOLServer.
 - Maintenance of company's critical services (e.g. Website, e-mail).
 - Design and implementation of systems for the company's internal usages (e.g. statistics, user tracking, internal communication tools).
 - Responsible for the version control system for software and documents.
- Customer service and relations with international providers.
- Collaboration in hiring and training of employees and trainees.
- Management of several IT-related projects for individual customers, small companies, and a public institution (University of Malaga).

EXPERIENCE

Empresa Malagueña de Transportes, SAM

Easter 2006–2009

Local transport company. Started a pioneer project in Easter 2006. It consists on using company's communication infrastructure to inform citizens about Easter parades.

www.emtmalaga.es / Company size: around 800 workers.

Position tracker.

- Work in collaboration with another partner to gather information from different sources such as GPS sensors, radio, and TV to offer the most updated information to all the citizens via SMS messages, company's website, LED screens in the bus stops and inside the buses, and some other media.

CERTIFICATES

ITIL V3 Foundation Certified in IT Service Management. (Cert. 00201415)

RedHat Certified System Administrator. (Cert. 111-130-647)

LANGUAGES

Spanish: native.

English: fluent.

French: basic

My European Language Passport is available at:

http://www.jjrh.es/resume/jjrh_language_passport_en.pdf

OTHERS

Member of Linux-Malaga since year 2002.

Member of Malaga-Wireless since year 2002.

European driving license type B-1.

Available to travel and work in Spain or abroad.

ADDITIONAL INFORMATION

If you need more information, do not hesitate to acquire it by contacting me, or checking my personal website at: <http://www.jjrh.es> , where there is more information about me and links to some of my online profiles.